# **Appendix 17 – Defect Investigatory Levels**

## **Road Defects and Investigatory Levels Guide**

Note – All measurements are in mm.

### Carriageway

	Investigatory level	
Potholes > 150 dia, missing slabs,	> 40	
sunken tracks, failed reinstatements and		
low, loose or damaged slabs or ironwork		
Depression or Hump > 2000 long and	> 40	
600 wide		
Ironwork	Damaged or Missing	
Damaged safety barrier	Bent, Broken or Missing	
Blocked Gullies	All	
Flooding, standing water	>25	
Road Signs	Damaged, Faded or Missing	
Road Markings or Studs	Worn or Missing	
Vegetation	Obscuring sight lines or overhanging	
	Carriageway	

#### Footways, Footpaths, Roads in Conservation Areas, Shared Surfaces and Car Parks

Defect	Investigatory level
Potholes > 100mm dia, missing slabs or	> 20
kerbs, Vertical Projections (Trips), sunken	
tracks, failed reinstatements and low,	
loose or damaged slabs or kerbs	
Depressions or Humps > 600 wide	> 20
(subsidence or heave)	
Ironwork	Missing
Damaged Pedestrian Barriers and	Bent, Broken or missing
handrails	
Standing Water > 50% of Footpath width	>25
Road Sign	Obstructing Footways, Footpaths or
	Cycleways.

### **Public Lighting, Lit Signs or Bollards**

All electrical faults will have fixed response times as below to reflect the seriousness of the defect.

Defect		
Missing or open door	All	1
Broken or exposed wiring		1
Significant structural damage		1
Loose Lantern		1
Lantern out or missing		2